



Centurion Technologies

Client Licensing

Technical Support Available

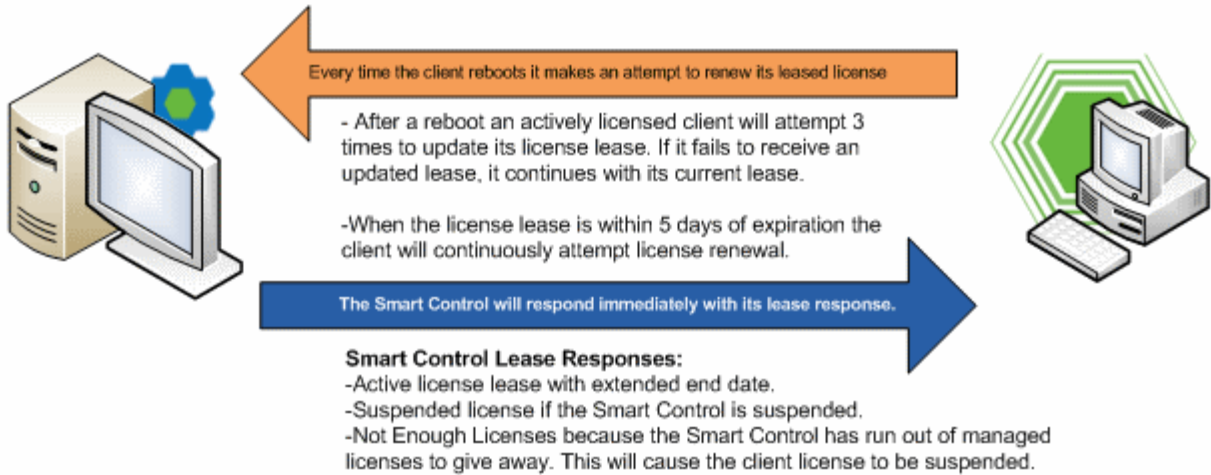
Monday to Friday hours: 8:00 AM until 9:00 PM EST/EDT

1-844-569-6599 Option 2

support@centuriontech.com

For Clients that have Managed Licenses

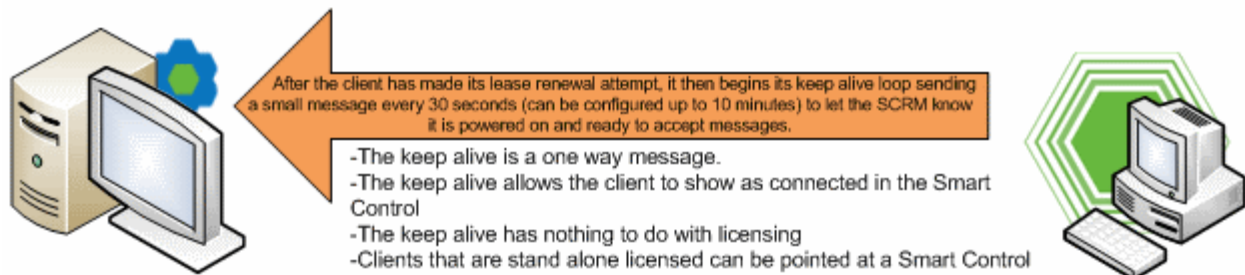
Smart Shield Client start up with Smart Control Managed License



⚠ CAUTION ⚠

- If the Smart Control is powered off the clients will be unable to receive a license lease
- If network communications are not working the clients may not be able to get a license lease
- Firewalls can block the license lease communications, make all exceptions for port 25553
- If the Smart Control is suspended the clients will also be set to suspended
- If the client machines are disconnected from the Smart Control network for over 30 days the lease will run out (Laptops).

Smart Shield Client after start up



⚠ CAUTION ⚠

- If network communication is unavailable, the keep alive will not be received
- Firewalls can block the keep alive, make all exceptions for port 25553

For Clients that are Standalone Licensed

Smart Shield Client start up with a standalone license



-At install and every 30 days, the standalone licensed Smart Shield client attempts to validate its license with our server. If the client is unable to connect to our server it will retain its current status.

-Possible license server responses
Active
Active Updated Permissions
Suspended
Revoked

-If at any time the client goes suspended, the standalone client will attempt to contact the license server on every reboot.

⚠ CAUTION ⚠

- The client must have an active Internet connection for this to work.
- Clients without an active Internet connection can be manually licensed.