Centurion Technologies

Smart Control Network Hierarchy

Technical Support Available
Monday to Friday hours: 8:00 AM until 9:00 PM EST/EDT
1-844-569-6599 Option 2   support@centuriontech.com

Advanced Smart Control Network Configuration Scenarios

There are several ways to configure Smart Control Resource Managers. This document explains the more common configurations of SCRM to SCRM communication. Connecting SCRMs will allow them to share client management responsibilities.

A Hierarchy Relationship makes one SCRM the Master and central license server while allowing sub servers to fully control their local clients. The difference between a Primary and Secondary SCRM is that only the Primary will facilitate licensing and product updates. This structure is most useful for organizations with remote locations.
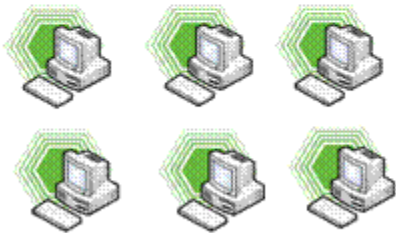
Hierarchy Relationship

Master Smart Control

This Smart Control has full control of all clients and holds all SmartShield license information. Set the clients to use this as there Primary Smart Control

Set the clients to use this as their Secondary Smart Control. This server will have full control of the local clients with the exception of licensing and product updates.
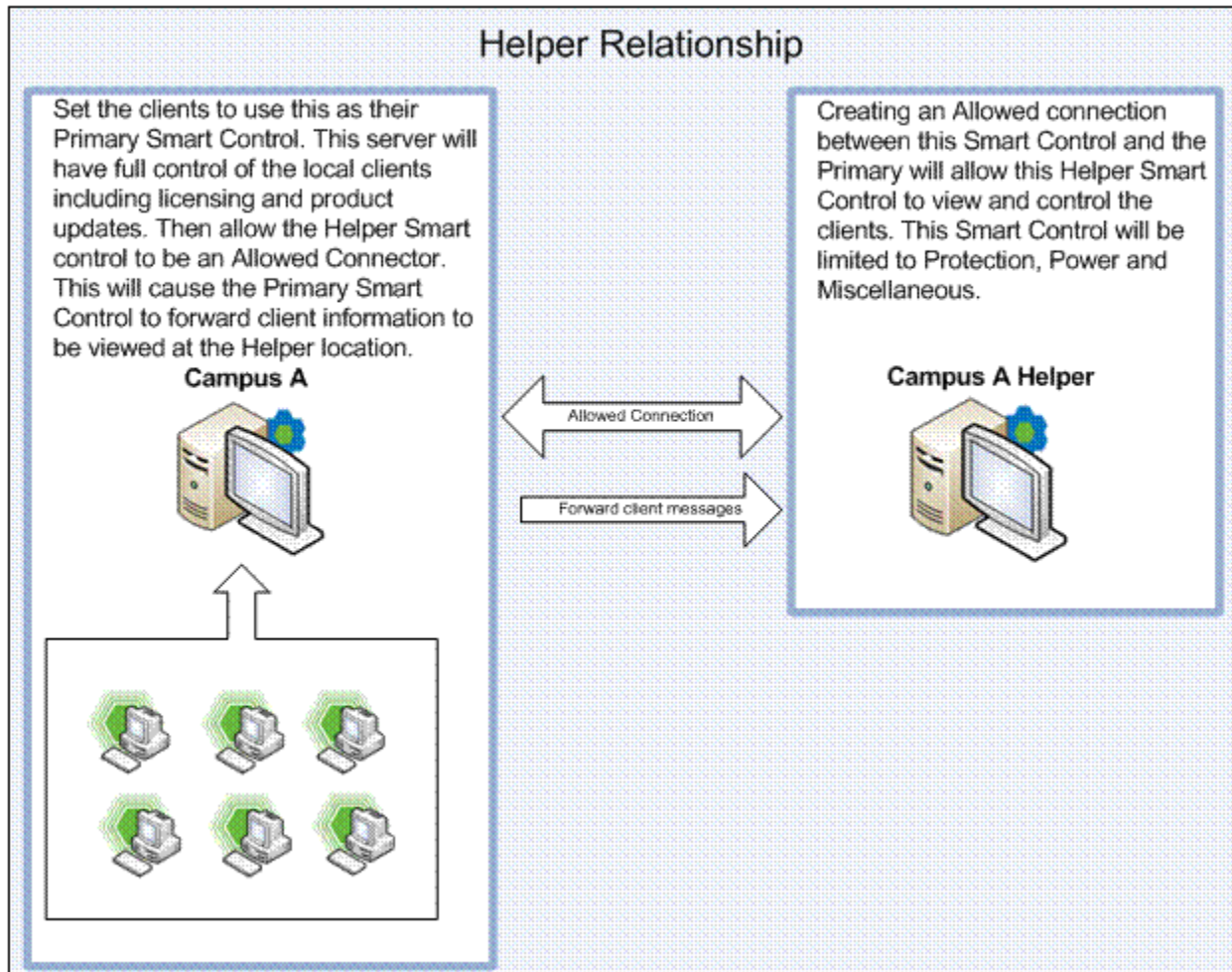
Campus A

Campus B

Set the clients to use this as their Secondary Smart Control. This server will have full control of the local clients with the exception of product updates.

A Helper Relationship gives all license, schedule, Energy Saver and ScreenView privileges to the Primary SCRM while allowing the Helper SCRM to control the Protection, Power and Miscellaneous commands to the client computers. This scenario is used when multiple administrators are sharing management of the same set of clients.

Helper Relationship

Set the clients to use this as their Primary Smart Control. This server will have full control of the local clients including licensing and product updates. Then allow the Helper Smart control to be an Allowed Connector. This will cause the Primary Smart Control to forward client information to be viewed at the Helper location.

Campus A

Creating an Allowed connection between this Smart Control and the Primary will allow this Helper Smart Control to view and control the clients. This Smart Control will be limited to Protection, Power and Miscellaneous.

Campus A Helper

Allowed Connection
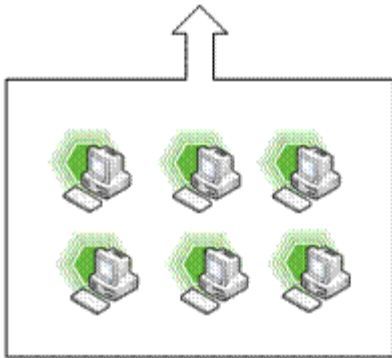
Forward client messages

Peer Relationships gives all license, schedule, Energy Saver, and ScreenView privileges to the Primary SCRM of a subset while allowing a SCRM that is the Primary of a different subset to control the Protection, Power and Miscellaneous commands.These are used when administrators are sharing responsibilities over two separate subsets of machines.

Peer Relationship

Set the clients to use this as their Primary Smart Control. This server will have full control of the local clients including licensing and product updates. Then allow the Peer Smart control to be an Allowed connector. This will cause the Primary Smart Control to forward client information to be viewed at the Peer location.

Campus A

Set the clients to use this as their Primary Smart Control. This server will have full control of the local clients including licensing and product updates. Then allow the Peer Smart control to be an Allowed connector. This will cause the Primary Smart Control to forward client information to be viewed at the Peer location.

Campus B

Allowed Connection

Forward client messages